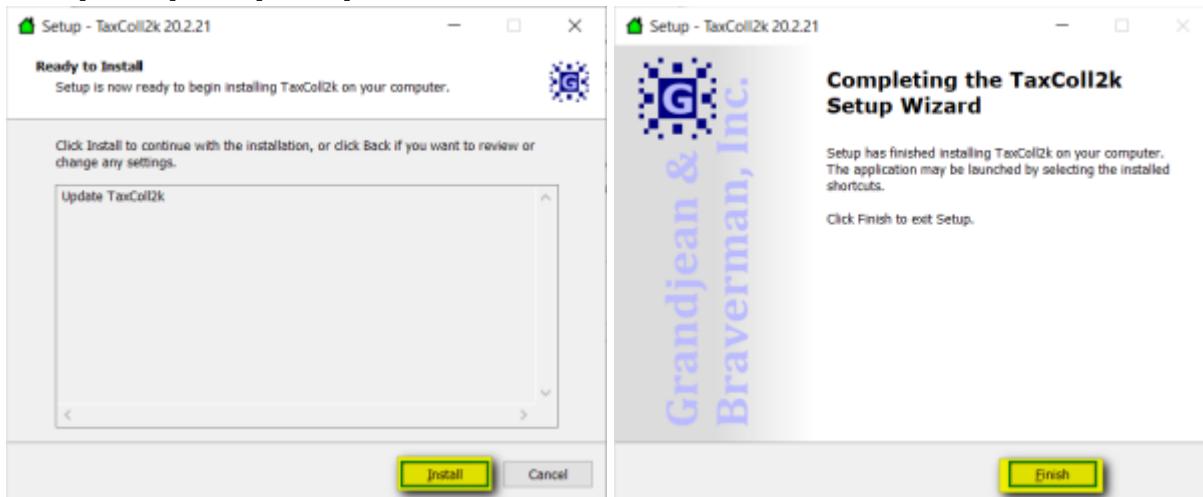


Installing Program Update From Website

1. Click this link to download the latest copy of our full installer: [TaxColl2k Setup](#)
2. Choose to "Open" or "Run" the file (see below for browser-specific screenshots)
3. Click [Install] then [Finish]

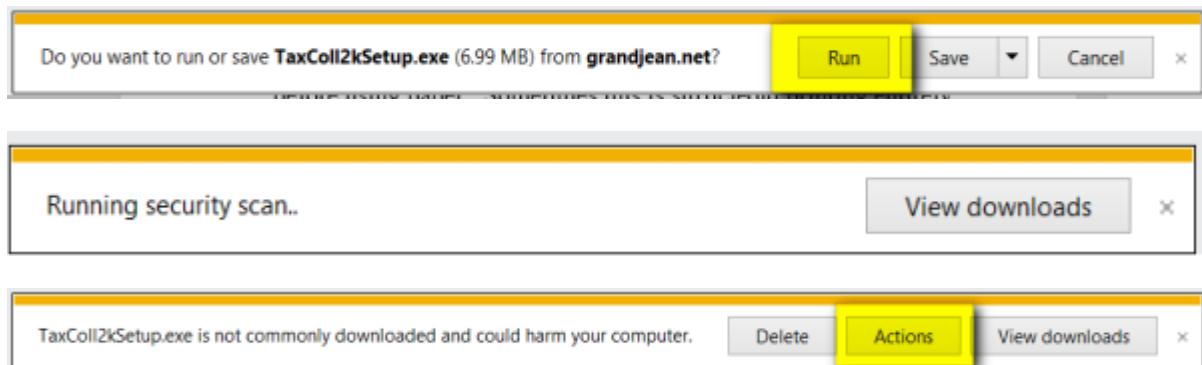


Troubleshooting

Listed below are some problems you may encounter and how to deal with them.

Internet Explorer: Windows Smart Screen

Here are some screenshots you may encounter when downloading our setup program in Internet Explorer. We've highlighted the buttons you should click in yellow in each screenshot:



Windows Defender SmartScreen - Internet Explorer

 This program might harm your computer

Publisher: [GRANDJEAN BRAVERMAN, INC.](#)
Name: TaxColl2kSetup.exe

Windows Defender SmartScreen reported that this program is not commonly downloaded.

If you received this program as an unexpected solicitation, link, or attachment, it might be an attempt to fool you. We recommend that you delete it.

→ Don't run this program

→ Delete program

More Options

[What's Windows Defender SmartScreen?](#)

Windows Defender SmartScreen - Internet Explorer

 This program might harm your computer

Publisher: [GRANDJEAN BRAVERMAN, INC.](#)
Name: TaxColl2kSetup.exe

Windows Defender SmartScreen reported that this program is not commonly downloaded.

If you received this program as an unexpected solicitation, link, or attachment, it might be an attempt to fool you. We recommend that you delete it.

→ Don't run this program
(recommended)

→ Delete program

Run anyway

[What's Windows Defender SmartScreen?](#)

TECHNICAL NOTES



Computer viruses are often disguised as popular programs. To help users avoid installing these impostors, Microsoft warns a user when they download a file that is not commonly downloaded. Unfortunately, for small software developers like us, our programs are automatically deemed "suspicious" because they are not downloaded by lots of people.



For your security, we digitally sign all of our installers. That's why you see "Grandjean & Braverman" listed as the "Publisher" when you run our setup files.

From:

<https://grandjean.net/wiki/> - **Grandjean & Braverman, Inc**



Permanent link:

https://grandjean.net/wiki/tax_coll/install/online?rev=1582896430

Last update: **2020/02/28 13:27 UTC**