

# Call Rpt-Fiserv Loans



**"There is nothing to report."** If you receive this message, check that the prerequisite processes have been run (see below).

## Prerequisites

Before running this report, the IT department needs to process two other files: Mtg . csv and ConsLoans . csv. These files are saved to the network then processed through the monthly indexing feature in VisionViewer. If this is not done, you will get the message, "There is nothing to report."

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