Grandjean & Braverman, Inc - https://grandjean.net/wiki/

Assessor 2k User Support

General user support page for *Assessor 2k*

2025/08/03 20:40 UTC

Requesting Assessor 2k User Support

When requesting support please include answers to the following questions:

- 1. Which computer are you currently experiencing the issue on? (*i.e.*, *TaxRE110*, *TYL7626* and/or *IP* address)
 - If unsure, click the Start button and type "pc name" and select "View your PC name"

All Apps Documents Web More 🕶	<i>م</i>
Best match	
(i) View your PC name System settings	í
Search work and web ①	View your PC name
P pc name - See work and web results	System settings
	□ [□] Open
o D pc name	

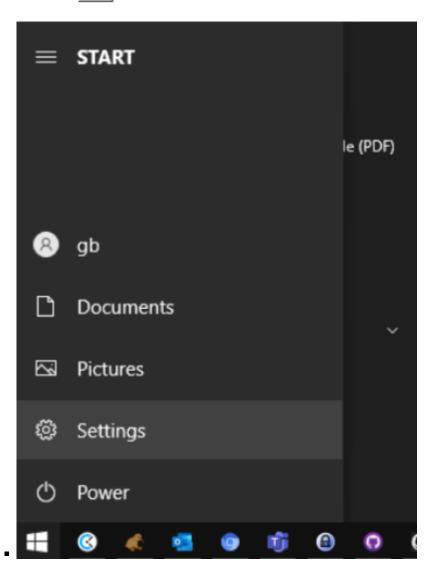
• Find your computer name next to "Device Name" (My computer is named "hal"):

Last update: 2021/12/07 20:01 UTC assessor:assessor_user_support https://grandjean.net/wiki/assessor/assessor_user_support?rev=1638907300

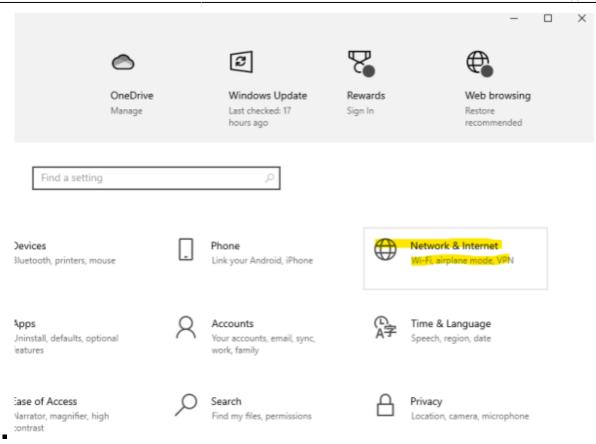
	Settings			- 0
	û Home	About		
	Find a setting P	Your PC is monitored and protected.		This page has a few new settings
	System	See details in Windows Security		Some settings from Control Panel have moved here, and you can coj your PC info so it's easier to share.
	Display	Device specifications		
		Device name	Pai	Related settings
	40 Sound Processor	Intel(R) Core(TM) i7-4790K CPU @ 4.00GHz 4.00 GHz	BitLocker settings	
	Notifications & actions	Installed RAM	12.0 GB (11.9 GB usable)	Device Manager
		Device ID	F55C0519-24CC-40EA-ACC4-D34694A8F788	Remote desktop
	.∂ Focus assist	Product ID	00330-80000-00000-AA960	rannow Gracop
		System type Pen and touch	64-bit operating system, x64-based processor No pen or touch input is available for this display	System protection
	O Power & sleep	Terrand todor	no perior couch ripar a available for the display	Advanced system settings
	Storage	Сору		Rename this PC (advanced)
0	Tablet	Rename this	PC	

• To find your IP address:

• Click the Start button and go to Settings \rightarrow Network & Internet



3/4



If connected via Ethernet, select Ethernet → Properties. If connected via WIFI select
Wifi → Properties.

← Settings		- 🗆 ×
	Status	
Find a setting ρ	Network status	Help from the web
Network & Internet	Troubleshooting net	
	Ц— ų — ∰	Updating network adapter or driver
🔁 Status	Ethernet Private network	Finding my IP address
💭 Ethernet	You're connected to the Internet	Get help
🕾 Dial-up	If you have a limited data plan, you can make this network a metered connection or change other properties.	Give feedback
ngo VPN	From the last 30 days	
r Airplane mode	Properties Data usage	

- Scroll down to Properties and click the Copy button.
 - *

Properties

Link speed (Receive/Transmit):	1000/1000 (Mbps)
Link-local IPv6 address:	fe80::a874:3ef0:b4c9:f166%2
IPv4 address:	10.28.0.104
IPv4 DNS servers:	10.28.0.1
Primary DNS suffix:	home
Manufacturer:	Intel
Description:	Intel(R) Ethernet Connection (2) I218-V
Driver version:	12.19.0.16
Physical address (MAC):	1C-87-2C-74-56-4F
Copy	

the information above is now copied to your clipboard.

- Which user are you currently logged in as? (*i.e., tylerre10*) * If unsure, click the Start button, then hover over the "Person" icon:**

Assessor 2k Tips

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